

Diagnostic Imaging

Services





Services

- Our customer service engineering teams cover all regions. Teams are based in Europe, Africa and S.E. Asia. Middle East is served by our team based in Turkey.
- Two teams cover South Asia to handle any complex technical problems.
- Our customer service network is available 24 hours, 7 days a week with a phone call.
- We have a long list of satisfied customers.
- We offer guaranteed uptime, that means we will pay penalty of any loss of business due to downtime of the machine. e.g. If the machine have more than 3 days of downtime per month due to technical problems, we will pay for the loss of those days of business. Siemens or Philips do not offer these kind of guarantee.



Services

- Training , technical support, preventive maintenance, and service for the listed equipment.
- Provide parts, new or used, for the listed equipment.
- Supply and installation of teleradiology and PACS (Picture Archiving and Communications Systems).
- Provide complete studies, construction and maintenance of the lead (Pb) shielded enclosures and RF / Magnetic shielded enclosures which house this equipment.



Services

- After sales service available 24hrs a day 7days a week.
- In the case of a breakdown speedy response and service problem solutions by an extensive third party service providers network that continues to expand worldwide.
- International warranty may also be carried out in conjunction with our local representatives.
- All units carry a one year warranty.
- After the first year the customer may opt to purchase an extended warranty.